U.S. ASR HIP SETTLEMENT

Alert No. 2015-1 U.S. ASR Hip Settlement Alert – 1/8/15	
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## New EIF Claim Activity Menu Available

1. *Introduction*. The Claims Processor added a new menu option to the ASR Portal for law firms and *pro se* Product Users for the processing of Extraordinary Injury Fund ("EIF") claims. This new menu is entitled EIF Claim Activity and is available on the left-hand side of the screen.

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Fare delevision allow	Websame KNM MARTIE to the ADR Postal. You have agreed into the ADR Postal as a member of ADHM MARTIE LAW FRM LLP.
Registration	The AIR Portal is a secure unboth connection between the Daire Processor and a lear firm that is serving as the Primary Law Firm for a
Levelment	Shin to there information back and forth and for the law time to see the status of each of its clients in the betternent Program. The Primary Law Firm can only see information on thickests and no other claimants. Only persons authorized by the Primary Law Firm can use the dSR
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This new menu on the ASR Portal will provide all of the necessary information about your submitted EIF Claims. You can check the status of your submitted claim(s) and view and respond to Notices when the Claims Processor starts issuing Notices. Please see Alert No. 2014-9: Status of EIF Claims for more information about the timing of issuing EIF Notices.

## 2. Determining a Claim Status and Viewing a Notice.

(a) If you are an attorney, click on the EIF Claim Activity menu to open a search screen.

Status .	EIF Claim Act	ivity					
Pierre Materialiti attess	EIF Claim Activity Search						
Registration	* Specific Search	Granh AB	-		EF Clair	n ID:	
Emolyment	Last R				Pirst No.		
Holicos	Motion	ever V	ŧ.	1121	Response D	wher:	1
TX Claim Activity	Request	Type:		Beatth			
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You may search by ASR ID, EIF Claim ID, Name, Matrix Level, Notice Type, Response Type, Notice Date, or Response Type, or Search All. When you have identified a Product User whose status you wish to check, click on the blue ASR ID link in the results table.

If you are a *pro se* Product User, clicking the EIF Claim Activity menu will take you to the screen described in Section 2(b) below.

(b) The next screen, Product User's EIF Claim Activity, displays a table listing all EIF claims submitted for that Product User.

< Sack										
					Product U	ser Inform	ation			
ASKID: 10 Name: Smith, Jane E XMV: 000-11-2222			Address: Richmond ON Date of Birth: 04/12/1997							
ere De	uments									
-	-		-	Extraore	dinary Injur	y Fund ("	EIF") Clair	n(5)	_	_
u cian	Matein Level	Matrix Description	teine Type	Last Notice Date	Cale Safe	Lest Basieur Outsume	Last Determination Type	Response Deadline	Пенропие Туре	Notice
632	Level IV	Myocanital Infarction	Past	12/31/2014	Claim Reclassified	R/A		N/A	N/A	View Notice
435	Level V	Stroke	Firture	01/07/2015	Notice Issued	Eligible	Preliminary	02/23/2015	No Response Provided	View/Respon
517	Level IV	Myocardial Infarction	Past	12/31/2014	Claim Reclassified	N/A		N/A	N/A	View Notice
653	Level II	Major Complication	Past	01/06/2015	Determination Accepted	Eligible	Preliminary	02/20/2015	Accept	ViewRespon
654	Level IV	Myocardial Infarction	Past	N/A	Claim in Review	N/A	N/A	N/A	N/A	
1943	Level V	Stroke	Paul	N/A	Claim in Reviews	N/A	N/A	N/A	N/A	
1954	Level VII	Miscellaneous Discretionary	Pact	01/07/3015	Deficiency Response Submitted	incomplete	Deficiency	03/09/3015	Context/Appeal	ViewRespon
1945	Level V	Stroke	Future	N/A	Claim in Review	N/A	N/A	N/A	N/A	
1946	Lovel VII	Miscellaneous Discretionary	Future	N/A	Claim in Review	N/A	N/A	N/A	N/A	

The table displays the Matrix Level, Description, and Type for every EIF claim submitted or started. If a Product User has more than 10 EIF claims, select the next page number from the dropdown menu above the EIF claims table to navigate to the next page. If you review all of the claims in this list, including looking at additional pages, and do not see a claim that you submitted, contact us by one of the methods described in Section 5 of this Alert for help determining the status of that claim. The Claim Status column provides information on where an EIF claim is in the process as it moves from submission to determination. Review Section 3 of this Alert to learn the meaning of each status.

- (c) After the Claims Processor begins issuing EIF Notices, the other columns will display information about the EIF Notices issued for each EIF Claim, including the Last Notice Date, Review Outcome, Determination Type, Response Deadline for the Last Notice, if applicable, and the Response Type. Click the View Notice or View/Respond button in the Notice column to review the issued EIF Notice and respond, if necessary.
- (d) After you click the View/Respond button in the Notice column, you will see the EIF Claim Notice Response screen.

IF Claim Notice	e Response				
<< Back					
	Pn	oduct User Info	ormation		
A. 6	98-10: 10 Lame: Smith, Jame E 559: 000-13-2222		Address: Ricfmond OF Date of Birth: 04/12/1937		
		EIF Claim Re	eview	_	_
		Restationen	4		12
EF Claim ID 653	Matrix Description Major Complication - Pulmonary Embolism or Deep Vein Thrombosis	Matrix Type Pant	Determination Type Preliminary	Review Result Eligible	Response Deadline 02/20/2015
Accept the Determin	ution opeal the Determination	Common			
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					Û
	Max 5,000 characters				
		Upload Docun	sent(s)		
order to complete the NOTE: You cannot so Masters cannot cons Masters may only rev	e Notice response process. Your claim will no formit any new documents to the Spocial Mi ider any new or additional evidence submit new the evidence and documentation submit	of be reevaluated un aster for considerati ted in connection wi toal to the Clarms Pr	til you complete the Notice o on after the Claims Processo th any appeal. By the term rocessor before the issuance	exponse process by c or issues a Final Dete s of the Settlement A of the Pinal Detarmor	licking Submit. miniation. The Special greement, the Special attos.

If you wish to accept the determination of the Claims Processor, select the Accept the Determination radio option and click the Submit button at the bottom of the screen. If the Review Result is Incomplete or you do not agree with the Claims Processor's Determination, upload additional documents as necessary, select the

Respond/Contest/Appeal the Determination radio option, leave a Comment, and click the Submit button.

(e) If you wish to upload new documents in response to the EIF Notice, click the Upload button, find the document on your computer or local network to provide to the Claims Processor, and click the Submit button.

Upload Document			
Click the Browse button to navigate Adobe PDF.	to the file location on your local netwo	ork. You can upload any file that is an Excel o	61
Unload Documents	esponse bouiments	Brown	
Upload Document: *		Browse	
	Upload Cancel		

If you need to upload more than one document, repeat this process for each additional document.

- **3.** *Claim Statuses.* You will see one of these ten statuses in the Claim Status column on the Product User's EIF Claim Activity screen or on the EIF Claim Status attachment of an EIF Notice. In the event of a discrepancy between the Claim Status on the Product User's EIF Claim Activity screen and the EIF Claim Status attachment of an EIF Notice, the Product User's EIF Claim Activity screen will display the most current information.
  - (a) Claim Started. You started an EIF claim for a specific Matrix Level but did not subsequently upload a Green Claim Form for EIF Benefits including that claim. You must take action on a claim with this status for the Claims Processor to process that claim.
  - (b) Claim Submitted. You created an EIF claim for a specific Matrix Level and then uploaded a Green Claim Form for EIF Benefits that included that claim. A claim with this status is awaiting review by the Claims Processor.
  - (c) Claim in Review. The Claims Processor is actively reviewing the claim to determine eligibility and value if the claim is eligible. After it completes its review, the Claims Processor will issue an EIF Notice describing the outcome.
  - (d) Notice Issued. The Claims Processor issued an EIF Notice describing the outcome of its review of the EIF Claim. Click the View/Respond button in the Notice column to determine your next steps. After you have responded to the notice, the status will change to one of the options described below.
  - (e) Determination Accepted. The Claims Processor issued an EIF Notice, and you accepted the determination contained therein. If the EIF claim is eligible for payment, it will receive payment on the schedule described in Section 3 of Alert No. 2014-9: Status of EIF Claims.

- (f) Determination Contested / Appealed. The Claims Processor issued an EIF Notice, and you contested or appealed the determination contained therein. The EIF claim is awaiting a new review with the Claims Processor and/or Special Master. The Claims Processor will issue a new EIF Notice when the subsequent review is complete.
- (g) Deficiency Response Submitted. The Claims Processor issued an EIF Notice, and you submitted additional documents and/or responded to the incomplete finding in the Notice. The EIF claim is awaiting a new review with the Claims Processor. The Claims Processor will issue a new EIF Notice when the subsequent review is complete.
- (h) Claim Reclassified. The Claims Processor changed your submitted EIF claim to a different Matrix Level or Matrix Type. Review the EIF Reclassified Claim Notice for more information about the Claims Processor's decision. The EIF Claim remains with the Claims Processor and will receive a review of the new Matrix Level or Matrix Type, after which the Claims Processor will issue another Notice with the outcome of the claim.
- (i) Claim Closed. The Claims Processor stopped processing your submitted EIF claim and closed it from further processing. Review the EIF Closed Claim Notice for more information about the Claims Processor's decision.
- (j) Claim Withdrawn. The Claims Processor marked withdrawn your submitted EIF Claim at your request. The Claims Processor will not review the EIF claim further. Review the EIF Withdrawn Claim Notice for more information about the Claims Processor's decision.

If you disagree with or do not understand the status or of one of your EIF claims, contact the Claims Processor by one of methods described in Section 5 of this Alert, and we will investigate why the EIF Claim's status is different.

- 4. *Non Portal Users.* If you are a law firm or *pro se* Product User that does not use the ASR Portal and submitted one or more EIF claims, you will receive Notices regarding those claims in the mail, and those notices will include a description of the status of other EIF claims you submitted. If you wish to know the status of a claim that has not yet received a Notice, contact the Claims Processor by one of the methods described in Section 5 of this Alert, and we will provide a status for the claim(s) requested.
- **5.** *Questions.* If you have any questions about this Alert, call or email your assigned Claims Processor contact, email us at <u>claimsprocessor@usasrhipsettlement.com</u>, or call 1 (877) 391-3169.